



Welcome to Oil Burners and More

We are dedicated to sales, installation and service of home residential heat and hot water systems.

We offer four 24/7 Annual Service Plans to All Homeowners to Fit Every Budget: Bronze, Silver, Gold and Platinum.

All Four Annual Service Plans Include Full 24/7 Service Call Availability ²
Plus Annual Heating System Service.

Please take note of our contact information:

OIL BURNERS AND MORE
(845) 251-2107

www.oilburnersandmore.com

OIL FIRED FURNACE / BOILER BRONZE ANNUAL SERVICE PLAN ¹

FULL 24/7 SERVICE CALL AVAILABILITY ²

ANNUAL HEATING SYSTEM SERVICE ³

15% DISCOUNT ON ALL SERVICE CALLS, PARTS & LABOR ⁵

\$245 + Tax

AUTOMATICALLY INCLUDED WITH EVERY SCHEDULED
ANNUAL HEATING SYSTEM SERVICE!

Add Oil Fired Water Heater Service (No Covered Parts) \$95 + Tax

VERSION 1.0

OIL FIRED FURNACE / BOILER SILVER ANNUAL SERVICE PLAN ¹

FULL 24/7 SERVICE CALL AVAILABILITY ² ANNUAL HEATING SYSTEM SERVICE ³

100% PARTS, LABOR & SERVICE CALL WAIVER FOR THE COVERED 23 PARTS LISTED BELOW ⁴

15% DISCOUNT ⁵ \$345 + Tax

Blower Belt - Burner Coupling - Burner Fan - Burner Motor 1/7hp - Cad Cell Relay 8184G or Equivalent - Cad Cell Sensor Complete - Delayed Oil Valve (External Only) - Draft Regulator - Electrode Assembly - Electrodes - Fan & Limit Control - Firematic Valve - Ignition Leads - Ignition Transformer - Manual Thermostat - Nozzle - Nozzle Adapter - Oil Filter Cartridge - Oil Pump - Oil Pump Strainer - Surge Protector - Tank Gauge Only

Burner Replacement Credit: \$50 Credit Toward New Burner for Every Consecutive Year Silver Plan Is Active⁶

Add Oil Fired Water Heater Service (Covered Parts Listed Below) \$195 + Tax

OIL FIRED FURNACE / BOILER GOLD ANNUAL SERVICE PLAN ¹

FULL 24/7 SERVICE CALL AVAILABILITY ² ANNUAL HEATING SYSTEM SERVICE ³

**100% PARTS, LABOR & SERVICE CALL WAIVER FOR THE COVERED 47 PARTS;
ALL OF THOSE LISTED IN THE SILVER PLAN PLUS THOSE LISTED BELOW ⁴**

20% DISCOUNT ⁵ \$445 + Tax

Air Vent - Automatic Water Feeder: Hydronic Only; No Steam - Backflow Preventer - Blower Motor Up To 1/2hp Belt Driven - Blower Motor Up To 3/4hp Direct Drive - Boiler Drain Cap - Burner End Cone - Burner Switch - Circulator Bearing Assembly - Circulator Coupler - Circulator Motor 1/6hp or less - Circulator: Taco 007 or Equivalent - Expansion Tank: #30/#60 - Fan Pulley - Fan Shaft & Bearing - Gauge Glass & Washers - Hydrostat - Motor Pulley - Pressure Gauge - Pressure Relief Valve - Stack Control - Switching Relay: (Single Zone Only; Zone Panel Not Included) - Temperature Gauge - Triple Aquastat - Zone Valve

Burner Replacement Credit: \$75 Credit Toward New Burner for Every Consecutive Year Gold Plan Is Active⁶

Add Oil Fired Water Heater Service (Covered Parts Listed Below) \$195 + Tax

OIL FIRED FURNACE / BOILER PLATINUM ANNUAL SERVICE PLAN ¹

FULL 24/7 SERVICE CALL AVAILABILITY ² ANNUAL HEATING SYSTEM SERVICE ³

**100% PARTS, LABOR & SERVICE CALL WAIVER FOR THE COVERED 55 PARTS; ALL
OF THOSE LISTED IN THE SILVER & GOLD PLANS PLUS THOSE LISTED BELOW ⁴**

25% DISCOUNT ⁵ \$545 + Tax

Air Scoop (limited) - Aquastat Well (up to 3/4") - Boiler Relief Valve (up to 1") - Flow Check Valve - Low Voltage Transformer - Limit Control - Triple Aquastat (Honeywell R8182D) - Triple Aquastat (Honeywell R8182H)

Burner Replacement Credit: \$100 Credit Toward New Burner for Every Consecutive Year Platinum Plan Is Active⁶

One (1) Additional 24/7 Service Call For Non-Covered Parts Included **

***** Parts & Labor Not Included; Discounts Do Apply for Non-Covered Parts & Labor***

Add Oil Fired Water Heater Service (Covered Parts Listed Below) \$195 + Tax

Oil Fired Water Heater Covered Parts for Silver, Gold and Platinum Service Plans ⁴:

Aquastat (single) - Burner Coupling - Burner Fan - Burner Motor 1/7hp - Cad Cell Relay 8184G or equivalent - Cad Cell Sensor - Draft Regulator - Electrode Assembly - Electrodes - External Delayed Oil Valve - Firematic Valve - Ignition Leads - Ignition Transformer - Nozzle - Nozzle Adapter - Oil Filter Cartridge - Oil Pump - Oil Pump Strainer - Stack Control

RECOMMEND SOMEONE AND IF THEY ACQUIRE ANY FURNACE / BOILER ANNUAL SERVICE PLAN, YOU'LL RECEIVE \$100 OFF YOUR SERVICE PLAN RENEWAL!

FOR ALL SILVER, GOLD AND PLATINUM ANNUAL SERVICE PLANS: A SURGE PROTECTOR WILL BE ADDED TO HOMEOWNER'S EQUIPMENT FREE OF CHARGE WITH THE INITIAL SCHEDULED ANNUAL SERVICE PLAN SERVICE, A \$150 VALUE!

NEW INSTALLATIONS:

While covered under any of our service plans, all installations of a new Furnace / Boiler / Water Heater and/or Oil Tank will receive the discount of your current service plan for parts and labor!

IF ANY PART WE INSTALL OR REPLACE FAILS WITHIN 14 DAYS, INCLUDING PARTS COVERED IN OUR ANNUAL SERVICE PLANS, WE WILL REPLACE IT AT NO ADDITIONAL CHARGE.

¹ Silver, Gold and Platinum Annual Service Plans are granted only after inspection of equipment. Some existing parts replacement may be required prior to service plan approval. Multiple furnaces and / or boilers each require a service plan to be covered. Mobile homes are only eligible for Bronze Annual Service Plans.

² 24/7 Non-Covered Parts Service Call Fee:

M-F 9a-5p: \$175; Sa-Su 9a-5p: \$225; All 5p-9a \$275

³ Scheduled Annual Heating System Service Provided Only During These Hours:
M-F 9am - 5pm; After hours and Saturdays add \$50

Annual Heating System Service Includes: Inspection, Cleaning & Calibration (Includes Nozzle, Oil Filter & Pump Strainer)

⁴ One Covered Part Replacement Per Annual Service Plan Year

⁵ Discount Applies To All Non-Covered Parts, Labor & Service Fees -

Billable Hourly Rate: \$175 (1/4 Hour Increments)

⁶ Credit applied to full retail price of the burner. One burner limit per covered unit.

OIL BURNERS AND MORE TERMS & CONDITIONS - VERSION 1.0

- 1) This agreement is offered by Oil Burners and More (hereinafter referred to as "OB&M") to any residential homeowner with oil fired furnaces and/or boilers and/or domestic hot water heaters.
- 2) OB&M will inspect homeowner's heating and/or domestic hot water equipment to evaluate eligibility to participate in any of our annual service plans other than the Bronze. OB&M reserves the right to cancel this agreement if the condition of homeowner's equipment does not meet with OB&M's approval. Low pressure rotary type and/or wood/oil combustion units are not covered by this agreement. Our annual service plans cover oil fired heating and domestic hot water systems that fire at a rate of 1.75 gallons per hour or less.
- 3) OB&M is not responsible for any damage caused by incidents outside of its control that include, but are not limited to, water, fire, acts of God, tampering, abuse, homeowner negligence or service performed by anyone other than an OB&M service specialist.
- 4) Homeowner is solely responsible for compliance with all applicable laws, including, but not limited to, all spill notification requirements imposed by any governmental authority. Homeowner warrants that its oil tank is vented and installed in accordance with current fire underwriter's standards. Homeowner agrees to indemnify and hold OB&M harmless from and against any damage arising from a violation of law or improper installation of the oil burning equipment, its venting or piping.
- 5) OB&M agrees to provide service with reasonable promptness, unless delayed or prevented by an act of God, storm, flood, fire terrorism, strikes, or labor disturbances.
- 6) OB&M is not liable for any damage caused by insufficient fuel in the tank, venting other than through chimney (eg: direct venting), non-compliance with any laws, heating of an unoccupied building or residence, direct or consequential damages resulting from the failure of the boiler or any associated equipment, delays or inability to perform service caused by or arising from circumstances not reasonably within the control of OB&M and/or fuel flow problems related to outside storage of fuel.
- 7) This agreement pertains to providing service for the homeowner's oil burning equipment. Homeowner agrees to indemnify and hold OB&M harmless from and against any liability arising from work performed on the homeowner's chimney, piping, ducts, tanks, radiators, furnace accessories, fan and any equipment that is not part of the oil burning equipment to include purging the system.
- 8) Homeowner shall indemnify and hold OB&M harmless from and against any claim or liability arising from any discharge of oil other than a discharge directly caused by an act of OB&M, including discharges from leaking tanks and/or pipes.
- 9) Homeowner warrants and represents that it is the owner of all items serviced by OB&M. Homeowner may not assign this agreement without obtaining the written consent of OB&M. This service agreement is non-transferrable and/or non-refundable.
- 10) There are no express or implied warranties provided by OB&M, including without limitation, the implied warranty or merchantability and fitness for a particular purpose, respecting this agreement and/or the equipment or service provided. OB&M is not responsible for manufacturing defects.
- 11) All sums due OB&M must be paid at time of service or OB&M may cancel this agreement without refund.
- 12) This agreement shall renew automatically unless terminated by either party. The acceptance of service constitutes consent to any extended term. Payment by the homeowner constitutes acceptance of all work done by OB&M. OB&M may cancel this agreement anytime it determines that service of the existing oil tank and/or other equipment is no longer practical due to the equipment's age or obsolescence. OB&M also reserves the right to refuse service whenever its service specialist deems that sanitation of the residence and/or safety of the work environment prohibits his/her ability to work there.
- 13) The homeowner agrees not to hold OB&M responsible for damages occurring at unattended, vacant or unoccupied premises. The homeowner's fuel storage tank and fuel lines are not covered for under this agreement. Annual Service Plans do not cover labor and/or materials to repair water leaks on domestic hot water heaters and/or heating pipes, to thaw or repair frozen domestic hot water and/or heating pipes, to thaw frozen oil lines and/or outside oil tanks, to dispose of water and/or other foreign matter from oil tanks and/or lack of oil. Annual Service Plans do not cover replacement of, or work on domestic hot water coils, draft inducers, power venting equipment or connected controls, System 2000 manager connected wiring or plate exchangers, Logomatic controls, PC700 or any other specialized outdoor reset control, bronze circulators, air conditioners, humidifiers, electric air cleansers and media filters, boiler sections, heat exchanger, air handler components, burner replacement, programmable thermostats, kick space heaters, steam boiler, water feed valves, non residential equipment and controls, blower housing, heat distributing units (radiators, baseboard radiation), piping or duct work, duct cleaning, hot water tempering valves, water heater, anode rods, domestic hot water expansion tanks, backflow preventers, motorized zone dampers and their connected relays, fuel flow problems directly related to outside oil storage tanks are examples of items not covered.
- 14) Waiver of Subrogation: Buyer waives any and all rights of subrogation and/or recovery against seller, including our officers, members, agents and employees, occurring on or arising out of the agreement, for any service or repair at homeowner's premises to the extent such loss or damage is covered by proceeds received from casualty, homeowner's or other insurance carried by the homeowner. Homeowner shall have no right of recovery against OB&M, its agents, servants, contractors or employees and no third party, including but not limited to any insurance carrier, shall have the right of recovery (whether based on tort, contract or otherwise) by the way of subrogation or assistant or otherwise.
- 15) Limits of Liability: OB&M will not be responsible for loss or damage due to or resulting from: homeowner's failure to schedule maintenance, acts of God, terrorism, strikes, riots, material or labor shortages, fire, flood, hurricane, power interruptions or loss, accidents, governmental acts, abuse or misuse of equipment, spontaneous part failure, insufficient water, frozen or jelled oil lines or any other conditions beyond our reasonable control, including vacant, unattended or unoccupied house to the maximum extent permitted by law. OB&M will have no liability for direct or indirect, special or consequential damages of any kind. OB&M is not responsible for secondary damages as a result of a delay in rendering service. Any and all actions, whether based in contract or tort, whether for personal injury or property damage and whether bought by homeowner or homeowner's insurance company, must be commenced within one year of the cause of action or shall be barred. In no event shall OB&M's liability to homeowner or others under this agreement or otherwise exceed \$1,000.00.
- 16) It is the homeowner's responsibility to arrange a date for the preventive maintenance and burner service. OB&M is not responsible if maintenance is not performed due to unavailability of homeowner to schedule this service. Annual Service Plan inspections, cleanings and calibrations must be scheduled between April 1st and October 1st.
- 17) Service to any part not specified in the Annual Service Plans as a covered part will be charged at prevailing rate for the cost of labor and materials for repairs and/or replacement.
- 18) OB&M recommends the homeowner have any and all chimneys, flues and other pipes directly venting exhaust from the boiler inspected and cleaned annually by a properly licensed and/or certified chimney inspector.
- 19) OB&M and the homeowner agree that OB&M is not liable for any damage caused by or resulting from buildup or blockages of soot or other materials in the flue or chimney. Homeowner agrees to hold OB&M harmless from any and all damage arising from any buildup and/or blockage of the chimney and/or venting of boiler.
- 20) OB&M and the homeowner agree that OB&M is not liable for any blowbacks or similar damage resulting from blockage in flue and/or chimney. None of the comfort care plans offered by OB&M include any service or cleaning of the flue, chimney or any other venting system for the boiler.
- 21) OB&M is not liable for any damage caused by boiler or heating system or for any service performed on a homeowner's oil burner if the damage occurs during a period of time when the residence or building is vacant, unoccupied or unattended. A building is unattended, for purposes of this section, when there is no person in the home for a continuous period of 24 hours. It is important to insure that the heating system continues to function, that the homeowner has the residence or building checked on a daily basis as not to cause damage.